

REPORT TO: Health Policy & Performance Board
DATE: 25th February 2020
REPORTING OFFICER: Strategic Director, People
PORTFOLIO: Children, Education and Social Care
SUBJECT: Age UK – Mid Mersey: Supporting Later Life
WARD(S) Borough-wide

1.0 PURPOSE OF THE REPORT

1.1 To receive a presentation from Mark Lunney, Chief Executive, Age UK – Mid Mersey (Age UKMM), regarding the work the organisation undertakes in the Borough.

2.0 RECOMMENDATION: That the Board:

- i) Note the contents of the report, appendices and associated presentation.

3.0 SUPPORTING INFORMATION

3.1 Age UKMM has operated across Halton for over 30 years and is highly respected and recognised as the leading voice for older people.

We deliver a range of services under contract agreements with the Local Authority and Clinical Commissioning Group alongside delivery of a range of ageing well services via external grant funding work, advice, campaigning, and lobbying for the interests of older people across our areas of benefit.

Our Core service is led by our dedicated and highly experienced information/advice staff and volunteers. We use this route of contact and engagement to widen our holistic support across a range of wellbeing support.

3.2 Our contracted services include:-

- Information, signposting and advice – Benefits, Health & Social Care, Housing, Ageing, legal and end of life planning.
- Engagement and Influencing
- Social Inclusion, (loneliness & Isolation, befriending, volunteering)
- Installation Services – alongside the Local Authority

- Strategic Stakeholder representation (Range of board level influencing, Safeguarding, Domiciliary Care, Older People Delivery Board, Loneliness, frailty and transport groups)
- Carers strategic input and development

3.3 In addition and with appropriate funding sources, we can and, indeed have delivered a range of community based work around.

- Care homes
- Social Prescribing
- Independence at home
- Hospital support services

Recently the organisation has seen significant reduction in funding, whilst offering extensive flexibility on service levels and quality being retained as best we can. However, with more investment and collaboration, Age UKMM could offer significant added value and outcomes to both health and social care unmet needs for Halton. Without which we are intrinsically suppressed in both our capacity and reach at a time when demand is at peak. We actively support live casework to over 2000 people per annum and handle over 3000+ contacts.

A recent and powerful case study and respect campaign profile is included separately alongside our report on and contributions to wider One Halton partnerships; see appendices

3.4 We offer exceptional value for money return on investment for every Halton pound spent on Age UKMM Services. With some recent innovations that include:

- Older Peoples Engagement Panels (this year has included financial workshop, provision of information in borough) and an extensive engagement report to the Older People's Delivery Board.
- Promotion of Halton's older peoples' voice at city region level/ with presentations delivered
- Safeguarding case study learning resource
- Integration with AUKMM Information & Advice and calling out to service users escalating areas of concern up to council e.g. trip/falls prevention

Included with this report is our Halton Engagement Annual Report, our Respect photobook and healthy ageing brochure. Our quarterly report to the Council includes a range of financial and statistical monitoring data that demonstrates year on year we reach and exceed targets that were set.

4.0 **POLICY IMPLICATIONS**

4.1 None identified.

5.0 **OTHER/FINANCIAL IMPLICATIONS**

5.1 Our funding has declined by 10% year on year for the last 3 years with further cuts faced next year.

6.0 **IMPLICATIONS FOR THE COUNCIL'S PRIORITIES**

6.1 **Children & Young People in Halton**

None identified.

6.2 **Employment, Learning & Skills in Halton**

None identified.

6.3 **A Healthy Halton**

This report is associated with this priority.

6.4 **A Safer Halton**

None identified.

6.5 **Halton's Urban Renewal**

None identified.

7.0 **RISK ANALYSIS**

7.1 None associated with this report.

8.0 **EQUALITY AND DIVERSITY ISSUES**

8.1 None identified.

9.0 **LIST OF BACKGROUND PAPERS UNDER SECTION 100D OF THE LOCAL GOVERNMENT ACT 1972**

9.1 None identified.